



**Hitachi Metals Automotive Components USA, LLC.** continuously strives to maintain a leadership role among manufacturers of automotive components. High quality, customer satisfaction, and a workplace that is protective to the health and safety of our employees and the environment characterize this leadership position. The benefits of achieving this position include the highest possible returns for our shareholders and the greatest possible number of opportunities for our employees.

We recognize that, in order to achieve and maintain the excellence we seek, our employees must be dedicated focused, hard working, and properly trained. HMAC's management is committed to provide the resources and leadership necessary to achieve and maintain certification to the internationally recognized quality and environmental standards; ISO/TS 16949 and ISO 14001, as well as assure that the effectiveness of these systems are continually improved. These objectives will be attained through the following strategies.

- ◆ We will provide a safe workplace for all employees and will ensure that employees are trained to apply this policy in their daily work.
- ◆ We are committed to provide total customer satisfaction by supplying the highest quality products at a competitive price, on time-every time.
- ◆ We will improve the quality of our products by eliminating sources of waste and product variation.
- ◆ Using a continual improvement philosophy and Lean Manufacturing Tools throughout the organization will increase productivity.
- ◆ We will meet all customer, local, state, and federal environmental, health and safety requirements.
- ◆ We will continue to reduce wastes, prevent pollution and conserve energy and natural resources, helping to ensure an adequate supply for future generations.

The excellence we seek can be summarized in these objectives:

*H*ighest Quality Products  
**M**aximize Customer Satisfaction with Continual Improvement  
**A**chievement of Safety and Environmental Excellence  
**C**ompliance with Requirements